

Counter Fraud & Investigation



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Counter Fraud Proactive Work Plan

2020/21

Foreword

“The country has been affected by the significant impact of the COVID-19 pandemic with significant loss of life and continuing damage to the economy, with many businesses closing and workers moved from their workplaces to their homes.

Sadly, criminals didn’t stop working, with many increasing their persistent attacks on the public sector support schemes and the most vulnerable in society, particularly those shielding from the virus.

This year, as we begin to recover from the emergency, our focus will be targeting those criminals in an unprecedented co-ordinated response by the council’s Counter Fraud function joining forces across government and policing.”

David Kleinberg,
Assistant Director for Counter Fraud,
Investigation & Enforcement



Proactive Work Plan

Risk Area	Activity	When	Current Status	Responsible Officer	Date Complete
Council-wide	<p>Application of Counter Fraud Risk Analytics across the council's 10 threat areas.</p> <p>This work will commence with sampling exercises, fraud loss measurement programmes and testing of analytic tools across those high-risk areas.</p>	June 2022 To May 2021	<p>The council has initiated its own data matching solution across the Housing and Revenues data sets to begin modelling 'what fraud looks like'.</p> <p>That work is on track and will continue throughout the next quarter with results being detailed here.</p>	Michael Dineen	
Council-wide	<p>Install improved Anti-Money Laundering (AML) controls at all of the council's Customer Contact Points.</p> <p>Fraud, Bribery, Corruption and Money Laundering are intrinsically linked by a common theme – persons and businesses being compromised by crime. That may be intentional or unintentional (e.g. stolen identities (unintentional) or fictitious businesses (intentional))</p>	June 2022 To May 2021	<p>The CFI team implemented an AML solution as a pilot around the COVID-19 Discretionary Grant scheme in partnership with the Revenues team.</p> <p>The performance of that pilot is now being reviewed against the other customer contact points.</p>	David Kleinberg	
Revenues & Treasury	<p>COVID-19 Business Grants Counter Fraud Programme</p> <p>The council has awarded £19m of government grants to businesses during the COVID-19 pandemic. The team will be using the Counter Fraud tools provided by</p>	June 2022 To May 2021	<p>The CFI team are processing the post-assurance counter fraud activity using tools provided by HM government and those already held within CFI.</p>	Dave Nash	



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	the Cabinet Office and commercial sector to assure the payment already made and prevent future frauds.				
Council-wide	Renewed Education & Marketing Campaign for Countering Fraud, Bribery, Corruption and Money Laundering	Nov 2020	This item was moved to September so that the campaign takes account of the 'new normal' working model the country is working to.	Nicholas Coker	

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